UnitedHealthcare UnitedHealthcare Level Funded: HPVV5000257521B

Coverage Period: 01/01/24 - 12/31/24

Coverage for: Employee/Family | Plan Type: HSA POS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="www.myuhc.com">www.myuhc.com</a>. For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:balance billing">balance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:coinsurance">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms, see the Glossary. <a href="mailto:volume="mailto:allowed-amount">volume</a>, <a href="mailto:underlined">underlined</a> terms, see the Glossary. <a href="mailto:allowed-amount">volume</a>, <a href="mailto:underlined">volume</a>, <a href="mailto:underlined">underlined</a> terms, see the Glossary. <a href="mailto:underlined">underlined</a> terms, see the Glossary.

| Important Questions                                                  | Answers                                                                                                                                                                | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall deductible?                                      | Network: \$5,000 Individual / \$10,000 Family<br>Out-of-Network: \$10,000 Individual / \$20,000 Family<br>Per calendar year.                                           | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .                                                                                                                                 |
| Are there services covered before you meet your deductible?          | Yes. Preventive care is covered before you meet your deductible.                                                                                                       | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .                                                                                           |
| Are there other deductibles for specific services?                   | No.                                                                                                                                                                    | You don't have to meet <u>deductibles</u> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network:\$6,900 Individual / \$13,800 Family Out-of-Network: \$20,000 Individual / \$40,000 Family                                                                     | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.                                                                                                                                                                                                                                                       |
|                                                                      | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and penalties for failure to obtain <u>preauthorization</u> for services. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <a href="www.myuhc.com">www.myuhc.com</a> or call 1-877-797-8812 for a list of <a href="network providers">network providers</a> .                            | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u></u> |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.                                                                                                                                                                    | You can see the specialist you choose without a referral.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

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|                                                        |                   |                                            | What You                                     | ı Will Pay                                                                                                                  |                                                                                                                                                                                 |  |
|--------------------------------------------------------|-------------------|--------------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Common<br>Medical Event                                |                   | Services You May Need                      | Network Provider<br>(You will pay the least) | Out-of- <u>Network</u><br><u>Provider</u> (You<br>will pay the most)                                                        | Limitations, Exceptions, & Other Important Information                                                                                                                          |  |
|                                                        |                   |                                            | \$25 <u>copay</u> per visit                  | 50% coinsurance                                                                                                             | Virtual visits - No Charge by a Designated Virtual Network Provider.                                                                                                            |  |
|                                                        |                   | Primary care visit to treat an             |                                              |                                                                                                                             | No virtual coverage for out-of-Network.                                                                                                                                         |  |
| If you visit a health care provider's office or clinic | injury or illness |                                            |                                              | If you receive services in addition to office visit, additional copays, deductibles, or coinsurance may apply e.g. surgery. |                                                                                                                                                                                 |  |
|                                                        | Specialist visit  | \$75 <u>copay</u> per visit                | 50% coinsurance                              | If you receive services in addition to office visit, additional copays, deductibles, or coinsurance may apply e.g. surgery. |                                                                                                                                                                                 |  |
|                                                        |                   | Preventive care/screening/<br>immunization | No Charge                                    | 50% coinsurance                                                                                                             | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. |  |
|                                                        |                   | work)                                      | Lab: 0% coinsurance                          | Lab: 50% coinsurance                                                                                                        | Preauthorization required for certain services                                                                                                                                  |  |
| If you have a test                                     |                   |                                            | X-ray:                                       | X-ray: 50% coinsurance                                                                                                      | for out-of-Network or benefit reduces to 50% of allowed.                                                                                                                        |  |
|                                                        |                   |                                            | 0% coinsurance                               |                                                                                                                             |                                                                                                                                                                                 |  |
|                                                        |                   |                                            | 0% coinsurance                               | 50% coinsurance                                                                                                             | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                          |  |

|                                                                                                                                       | What You Will Pay                                                                |                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|---------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common<br>Medical Event                                                                                                               | Services You May Need                                                            | Network Provider<br>(You will pay the least)                                                                                                                                                                                                                                                     | Out-of- <u>Network</u><br><u>Provider</u> (You<br>will pay the most)                                                                                                                               | Limitations, Exceptions, & Other Important Information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.myuhc.com | Tier 2 - Your Midrange - Cost<br>Option  Tier 3 - Your Midrange - Cost<br>Option | Retail: \$10 copay Mail-Order: \$25 copay Specialty Drugs: \$10 copay Retail: \$35 copay Mail-Order: \$87.50 copay Specialty Drugs: \$150 copay Retail: \$70 copay Mail-Order: \$175 copay Specialty Drugs: \$350 copay Retail: \$150 copay Mail-Order: \$375 copay Specialty Drugs: \$500 copay | Retail: \$10 copay Specialty Drugs: \$10 copay  Retail: \$35 copay Specialty Drugs: \$150 copay  Retail: \$70 copay Specialty Drugs: \$350 copay  Retail: \$150 copay Specialty Drugs: \$500 copay | Provider means pharmacy for purposes of this section. Retail: Up to a 90 day supply. Mail-Order: Up to a 90 day supply. Specialty: Up to a 31 day supply.  Specialty drugs are not covered through mail order. One retail copay applies per 31 day retail prescription.  If you use an out-of-network pharmacy (including a mail order pharmacy), you will need to pay the cost up front, submit for reimbursement, and may be responsible for any amount over the allowed amount.  You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us.  Certain preventive medications (including certain contraceptives) and the List of Zero Cost Share Medications are covered at No Charge.  You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.  If a dispensed drug has a chemically equivalent drug, the cost difference between drugs in addition to any applicable copay and/or coinsurance may be applied |
| If you have outpatient surgery                                                                                                        | Facility fee (e.g., ambulatory surgery center)                                   | 0% coinsurance 0% coinsurance                                                                                                                                                                                                                                                                    | 50% coinsurance 50% coinsurance                                                                                                                                                                    | Preauthorization required for certain services for out-of-Network or benefit reduces to 50% of allowed.  Preauthorization required for certain services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| If you need immediate medical attention                                                                                               | Physician/surgeon fees  Emergency room care  Emergency medical transportation    | \$300 <u>copay</u> per visit<br>0% <u>coinsurance</u>                                                                                                                                                                                                                                            | \$300 copay per visit* 0% coinsurance *                                                                                                                                                            | for out-of-Network or benefit reduces to 50% of allowed.  *Network deductible applies  *Network deductible applies                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

|                                                                  |                                           | What You Will Pay                                       |                                                                |                                                                                                                                                                                         |  |
|------------------------------------------------------------------|-------------------------------------------|---------------------------------------------------------|----------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Common<br>Medical Event                                          | Services You May Need                     | Network Provider<br>(You will pay the least)            | Out-of- <u>Network</u> <u>Provider</u> (You will pay the most) | Limitations, Exceptions, & Other Important Information                                                                                                                                  |  |
|                                                                  |                                           | \$50 <u>copay</u> per visit                             | 50% coinsurance                                                | Virtual visits (Telehealth) - No Charge by a Designated Virtual <u>Network Provider</u> .                                                                                               |  |
|                                                                  | Urgent care                               |                                                         |                                                                | No virtual coverage for out-of-Network.                                                                                                                                                 |  |
|                                                                  |                                           |                                                         |                                                                | If you receive services in addition to <u>Urgent Care</u> visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.                          |  |
| If you have a hospital                                           | Facility fee (e.g., hospital room)        | 0% coinsurance                                          | 50% coinsurance                                                | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                  |  |
| stay                                                             | Physician/surgeon fees                    | 0% coinsurance                                          | 50% coinsurance                                                | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                  |  |
| If you need mental<br>health, behavioral<br>health, or substance | Outpatient services                       | \$75 <u>copay</u> per visit                             | 50% coinsurance                                                | Network partial hospitalization/intensive outpatient treatment: 0% coinsurance  Preauthorization required for certain services for out-of-Network or benefit reduces to 50% of allowed. |  |
| abuse services                                                   | Inpatient services                        | 0% coinsurance                                          | 50% coinsurance                                                | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                  |  |
|                                                                  |                                           | Primary Care Visit:                                     | 50% coinsurance                                                | Cost sharing does not apply for preventive services.                                                                                                                                    |  |
|                                                                  | Office visits                             | \$25 <u>copay</u> per visit<br><u>Specialist</u> Visit: |                                                                | Depending on the type of services, a <u>copayment</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.                                                                           |  |
| If you are pregnant                                              |                                           | \$75 copay per visit                                    |                                                                |                                                                                                                                                                                         |  |
| ii you are pregnant                                              | Childbirth/delivery professional services | 0% coinsurance                                          | 50% coinsurance                                                | Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)                                                                                         |  |
|                                                                  | Childbirth/delivery facility services     | 0% coinsurance                                          | 50% coinsurance                                                | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                  |  |
| If you need help                                                 |                                           | 0% coinsurance                                          | 50% coinsurance                                                | Limited to 30 visits per year                                                                                                                                                           |  |
| recovering or have other special health needs                    | Home health care                          |                                                         |                                                                | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                  |  |

|                         | What You Will Pay          |                                              | ı Will Pay                                                           |                                                                                                                                                                                                                                      |
|-------------------------|----------------------------|----------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common<br>Medical Event | Services You May Need      | Network Provider<br>(You will pay the least) | Out-of- <u>Network</u><br><u>Provider</u> (You<br>will pay the most) | Limitations, Exceptions, & Other Important Information                                                                                                                                                                               |
|                         | Rehabilitation services    | 0% coinsurance                               | 50% coinsurance                                                      | 30 combined visits/year for rehabilitation and                                                                                                                                                                                       |
|                         | Habilitation services      | 0% coinsurance                               | 50% coinsurance                                                      | habilitation services. Includes physical therapy, speech therapy, occupational therapy, pulmonary rehabilitation therapy, cardiac rehabilitation therapy, post-cochlear implant aural therapy, and cognitive rehabilitation therapy. |
|                         |                            |                                              |                                                                      | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                                                               |
|                         |                            | 0% <u>coinsurance</u>                        | 50% coinsurance                                                      | Limited to 60 days per year, combined with Inpatient Rehabilitation and Residential Treatment.                                                                                                                                       |
|                         | Skilled nursing care       |                                              |                                                                      | <u>Preauthorization</u> required for certain services for out-of- <u>Network</u> or benefit reduces to 50% of allowed.                                                                                                               |
|                         | Durable medical equipment  | 0% coinsurance                               | 50% coinsurance                                                      | Preauthorization is required out-of-network for DME over \$1,000 or benefit reduces to 50% of allowed amount.                                                                                                                        |
|                         | Hospice services           | 0% coinsurance                               | 50% coinsurance                                                      | <u>Preauthorization</u> required for out-of- <u>Network</u> before admission for an Inpatient Stay in a hospice facility or benefit reduces to 50% of allowed.                                                                       |
| If your child needs     | Children's eye exam        | Not Covered                                  | Not Covered                                                          | No coverage for Children's eye exams.                                                                                                                                                                                                |
| dental or eye care      | Children's glasses         | Not Covered                                  | Not Covered                                                          | No coverage for Children's glasses.                                                                                                                                                                                                  |
| ucilial of eye cale     | Children's dental check-up | Not Covered                                  | Not Covered                                                          | No coverage for Children's dental check-up.                                                                                                                                                                                          |

## **Excluded Services & Other Covered Services:**

| Serv | Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |   |                                               |   |                                           |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------------------------------------|---|-------------------------------------------|
| •    | Bariatric surgery                                                                                                                                | • | Dental care (adult)                           | • | Private-duty nursing                      |
| •    | Children's eye exam                                                                                                                              | • | Infertility treatment                         | • | Routine eye care (adult)                  |
| •    | Children's dental check-up                                                                                                                       | • | Long-term care                                | • | Routine foot care - Except as covered for |
| •    | Children's glasses                                                                                                                               | • | Non-emergency care when traveling outside the |   | Diabetes                                  |
| •    | Cosmetic surgery                                                                                                                                 |   | United States                                 | • | Weight loss programs                      |

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture - 10 visits/year

Chiropractic (manipulative care) - 20 visits per • vear

Hearing aids - Limited to \$5,000 in Allowed Amounts every 36 months

### **Your Rights to Continue Coverage:**

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.healthCare.gov">Health Insurance</a> Marketplace. For more information about the <a href="https://www.healthCare.gov">Marketplace</a>, visit <a href="https://www.healthCare.gov">www.healthCare.gov</a> or call 1-800-318-2596.

### **Your Grievance and Appeals Rights:**

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Office of the Managed Care Ombudsman Bureau of Insurance at 877-310-6560 or visit http://www.scc.virginia.gov/boi/omb/index.aspx.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-866-633-2446.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-633-2446.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby             |  |
|----------------------------------|--|
| 9 months of in-network pre-      |  |
| al care and a hospital delivery) |  |

\$12,700

\$5,000 \$10 \$0

\$60

\$5.070

| ■ The plan's overall deductible   | \$5,000 |
|-----------------------------------|---------|
| Specialist copayment              | \$75    |
| ■ Hospital (facility) coinsurance | 0%      |
| Other <u>coinsurance</u>          | 0%      |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| In this example, Peg would pay: |              |  |  |  |
|---------------------------------|--------------|--|--|--|
|                                 | Cost Sharing |  |  |  |
| <u>Deductibles</u>              |              |  |  |  |
| <u>Copayments</u>               |              |  |  |  |
| Coinsurance                     |              |  |  |  |

What isn't covered

**Total Example Cost** 

Limits or exclusions

The total Peg would pay is

| Managing Joe's Type 2 Diabetes     |
|------------------------------------|
| (a year of routine in-network care |
| of a well-controlled condition)    |

| ■ The plan's overall deductible ■ Specialist copayment ■ Hospital (facility) coinsurance | \$5,000<br>\$75<br>0% |
|------------------------------------------------------------------------------------------|-----------------------|
| <ul><li>Hospital (facility) coinsurance</li><li>Other coinsurance</li></ul>              | 0%<br>0%              |
| - Other comparation                                                                      | 0 70                  |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

**Total Example Cost** 

| In this example, Joe would pay: |         |  |  |
|---------------------------------|---------|--|--|
| Cost Sharing                    |         |  |  |
| <u>Deductibles</u>              | \$1,700 |  |  |
| Copayments                      | \$(     |  |  |
| Coinsurance                     | \$(     |  |  |
| What isn't covered              |         |  |  |
| Limits or exclusions            |         |  |  |
| The total Joe would pay is \$1, |         |  |  |
|                                 |         |  |  |

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$5,000 |
|---------------------------------|---------|
| ■ Specialist copayment          | \$75    |
| Hospital (facility) coinsurance | 0%      |
| Other coinsurance               | 0%      |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

**Total Example Cost** 

\$5,600

|                                 | Ψ-,     |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$2,800 |
| <u>Copayments</u>               | \$0     |
| <u>Coinsurance</u>              | \$0     |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$2,800 |

The plan would be responsible for the other costs of these EXAMPLE covered services

\$2.800

#### **Notice of Non-Discrimination**

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator:

Online: UHC\_Civil\_Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 1-800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要 (Summary of Benefits and Coverage, SBC) 內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 본 혜택 및 보장 요약서(Summary of Benefits and Coverage, SBC)에 기재된 무료전화번호로 전화하십시오

PAUNAWA: Kung nagsasalita ka ng **Tagalog** (**Tagalog**), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является русском (Russian). Позвоните по бесплатному номеру телефона, указанному в данном «Обзоре льгот и покрытия» (Summary of Benefits and Coverage, SBC).

تنبيه: إذا كنت تتحدث العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم الهاتف المجاني المدرج بداخل مخلص المزايا والتغطية (Summary of Benefits and Coverage، SBC) هذا.

ATANSYON: Si w pale Kreyòl ayisyen (Haitian Creole), ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION: Si vous parlez français (French), des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

UWAGA: Jeżeli mówisz po **polsku** (**Polish**), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer podany w niniejszym Zestawieniu świadczeń i refundacji (Summary of Benefits and Coverage, SBC).

ATENÇÃO: Se você fala **português** (**Portuguese**), contate o serviço de assistência de idiomas gratuito. Ligue para o número gratuito listado neste Resumo de Benefícios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili servizi di assistenza linguistica gratuiti. Chiamate il numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch** (German) sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die in dieser Zusammenfassung der Leistungen und Kostenübernahmen (Summary of Benefits and Coverage, SBC) angegebene gebührenfreie Rufnummer an.

注意事項:日本語 (Japanese) を話される場合、無料の言語支援サービスをご利用いただけます。本「保障および給付の概要」(Summary of Benefits and Coverage, SBC) に記載されているフリーダイヤルにてお電話ください。

توجه: اگر زبان شما فرسی (Farsi) است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفاً با شماره تلنن رایگان ذکر شده در این خلاصه مزایا و پوشش (Summary of Benefits and Coverage، SBC) تماس بگیرید.

ध्यान दें: यदि आप हिंदी (Hindi) बोलते हैं, आपको भाषा सहायता सेबाएं, नि:शुल्क उपलब्ध हैं। लाभ और कवरेज (Summary of Benefits and Coverage, SBC) के इस सारांश के भीतर सूचीबद्ध टोल फ्री नंबर पर कॉल करें।

CEEB TOOM: Yog koj hais Lus **Hmoob** (**Hmong**), muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teev muaj nyob ntawm Tsab Ntawv Nthuav Qhia Cov Txiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC) no.

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយភាសាខ្មែរ (Khmer) សេវាដំនួយភាសាដោយភពគិតថ្លៃ ក៏មានសំរាប់អ្នក។ សូមទូសើពូទៅលេខភកចេញថ្លៃ ដែលមានកត់នៅក្នុង សេចក្តីសង្គេបអគ្គប្រយោជន៍ និងការរាប់ង់រង (Summary of

PAKDAAR: Nu saritaem ti **Ilocano (Ilocano)**, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

DÍÍ BAA'ÁKONÍNÍZIN: **Diné** (Navajo) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí Naaltsoos Bee 'Aa'áhayání dóó Bee 'Ak'é'asti' Bee Baa Hane'í (Summary of Benefits and Coverage, SBC) biyi' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

OGOW: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).